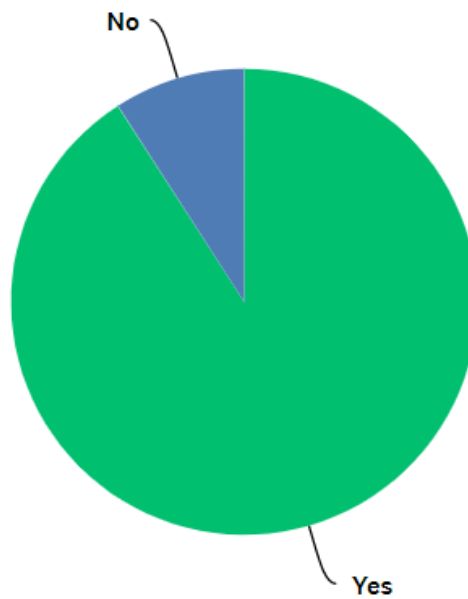


Q1

Have you found askmyGP to be user friendly?

Answered: 33 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	90.91% 30
No	9.09% 3
TOTAL	33

Once I realised we didn't have to sign To use it then it was quite easy. Been unable to log in or change password. Said we needed to contact the surgery but they were at a loss to why it wasn't working!

5/29/2020 1:54 PM

[View respondent's answers](#)

[Add tags](#)

Cant put details in or log in

5/29/2020 1:43 PM

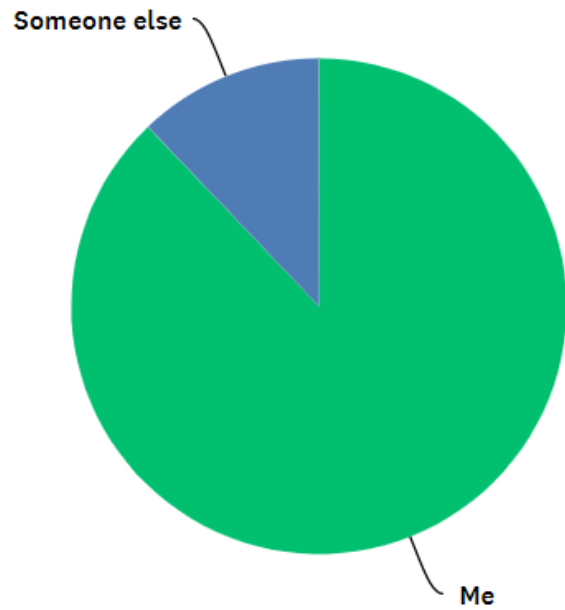
[View respondent's answers](#)

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Q2

Were you asking for help for you or someone else?

Answered: 33 Skipped: 0

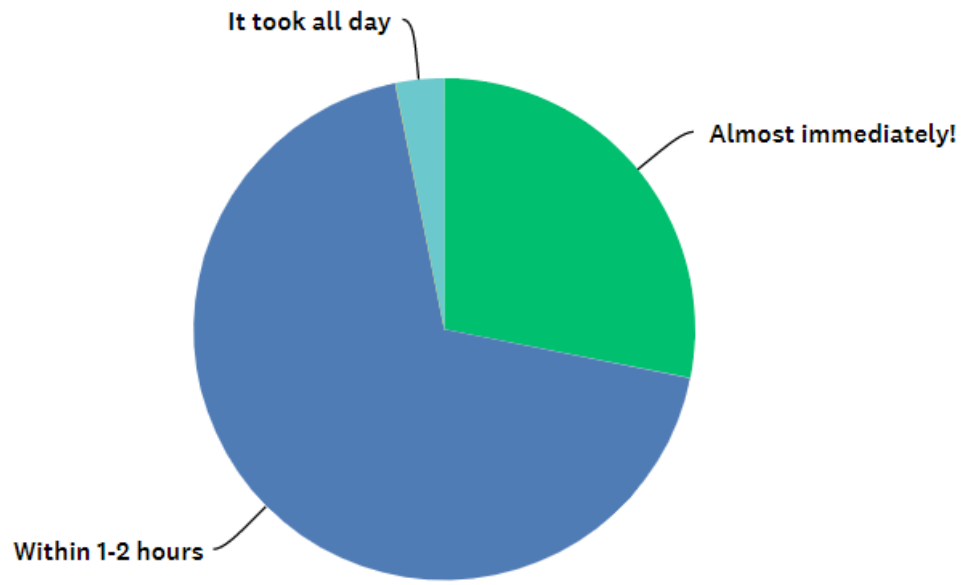


ANSWER CHOICES	RESPONSES
▼ Me	87.88% 29
▼ Someone else	12.12% 4
TOTAL	33

Q3

How quickly did you receive a response to your query?

Answered: 32 Skipped: 1

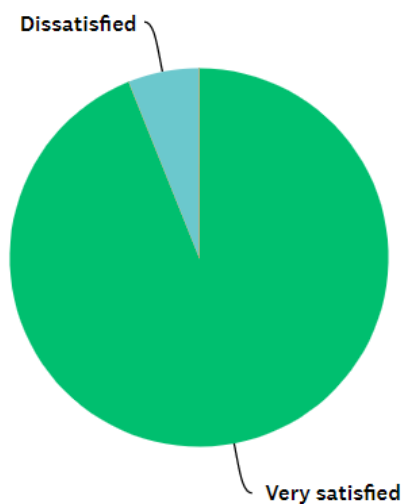


ANSWER CHOICES	RESPONSES
▼ Almost immediately!	28.13% 9
▼ Within 1-2 hours	68.75% 22
▼ 2-4 hours	0.00% 0
▼ It took all day	3.13% 1
TOTAL	32

Q4

How satisfied were you with the way the GP, clinician or other member of staff handled your query?

Answered: 33 Skipped: 0

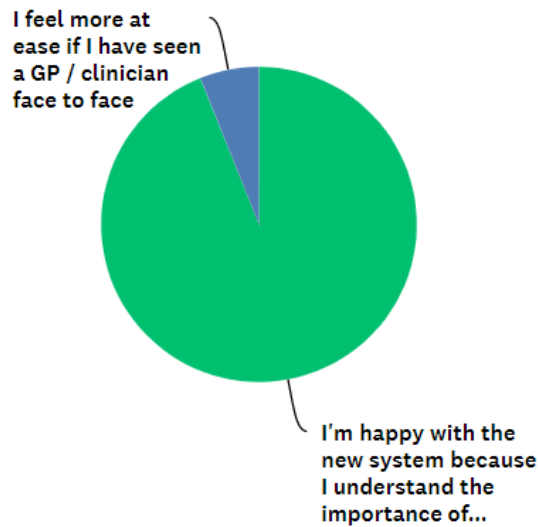


ANSWER CHOICES	RESPONSES
Very satisfied	93.94% 31
Satisfied	0.00% 0
Neither satisfied nor dissatisfied	0.00% 0
Dissatisfied	6.06% 2
Very dissatisfied	0.00% 0
TOTAL	33

Q5

If you had a problem that could be resolved following advice sent to you via the askmyGP messaging system, were you satisfied with this or would you prefer to have a face to face appointment?

Answered: 33 Skipped: 0

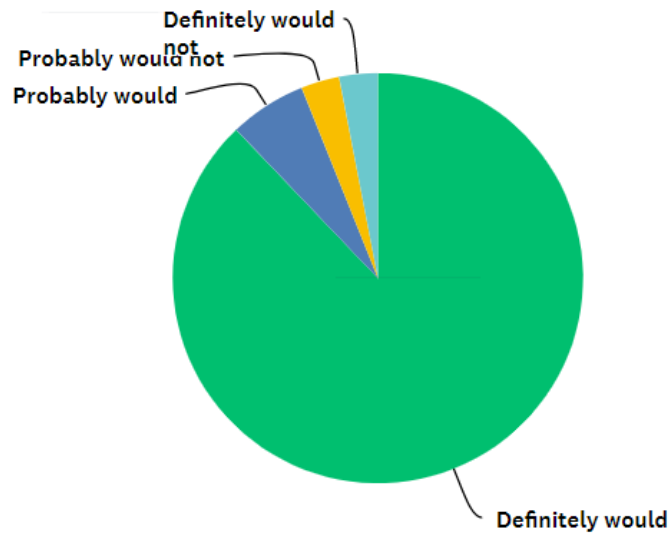


ANSWER CHOICES	RESPONSES
▼ I'm happy with the new system because I understand the importance of freeing up face to face appointments for those who need them	93.94% 31
▼ I feel more at ease if I have seen a GP / clinician face to face	6.06% 2
TOTAL	33

Q6

Would you use askmyGP again and recommend it to a family member or friend?

Answered: 33 Skipped: 0



ANSWER CHOICES	RESPONSES
▼ Definitely would	87.88% 29
▼ Probably would	6.06% 2
▼ Probably would not	3.03% 1
▼ Definitely would not	3.03% 1
TOTAL	33